# Unboxing Instructions for Visionflex Telehealth Cart

| Cart Type | Ergotron SV40 with Drawer |
|---|---|
| AIO Type | Lenovo AIO Computer 24" |
| ProEX-Hub | No |
| Camera on Pole | HD Webcam |
| Patient facing monitor | No |
| Document Version | 2 |

Your Telehealth cart will arrive in a custom carboard box, prewired and preconfigured. Depending on the selected configuration of the cart, some assembly will be required to mount the AIO Computer Screen onto the cart. The instructions below will guide you through this process, step by step.

**Tools required:** Scissors to cut packing straps and a knife to open the boxes.

1. **Opening the Cart box**

   Inspect the packaging and report any damage to Visionflex

   Cut the strapping with scissors and open the top of the cart box with a sharp knife.

2. **Removing packaging and accessories from the box**

   Open the box and remove internal packaging material, being careful to separate any accessories that may have been packed inside the cart box.



3. **Tilting the Cart box upright**

   Once the packaging contents have been removed and all the accessories have been carefully set aside, tilt the box upright so that the cart can be wheeled out of the box.



4. **Removing the Cart from the box**

   Wheel the cart out of the box. The wheels may be locked, so please check and unlock them if necessary.

5. **Checking the Cart once removed from the box**

After the cart has been removed from the box, inspect it for damage and report any findings to the Visionflex support team.

You will notice that the cart has been prewired.



6. **Mounting the monitor**

Remove the monitor from its transport box and place it face down on a smooth surface. Remove the 4 mounting bolts from the rear side of the monitor.

**Note:** This task can be more easily carried out by two people.



7. **Washers for screws**

Make sure that each thumb screw has the associated washer fitted.

8. **Inserting the screws**

Hold the monitor against the silver VESA mount on the cart and secure it in place with the 4 thumb screws.

**Note:** This task can be more easily carried out by two people.

9. **Connecting the monitor**

Connect the preconfigured cables to the rear side of the AIO Computer. These will include the power cable and the USB feed from the 7-Port USB Hub on the cart.

10. **HD Webcam and Telescopic Pole Installation (Optional)**

Unbox the telescopic pole and HD Webcam and screw them together at the top of the pole. Use the supplied cable ties to keep the camera cable close to the pole.

Partially unscrew the two Phillips-head screws on the mount plate at the base of the pole. Remove the white plastic cap at the top of the spine of the cart. Slide the mounting plate down into the exposed slot. Adjust the camera height and tighten the screws to lock it in place.

Note: The camera cables should spiral around the telescopic pole to avoid tangling while adjusting the height of the pole.

11. **System Test**

   Connect the cart to the main power and turn on the AIO by pressing the power button on the right side of the device.

   The default username for the AIO computer is set to "Telehealth Cart" with no password, but your IT department can change this as required.
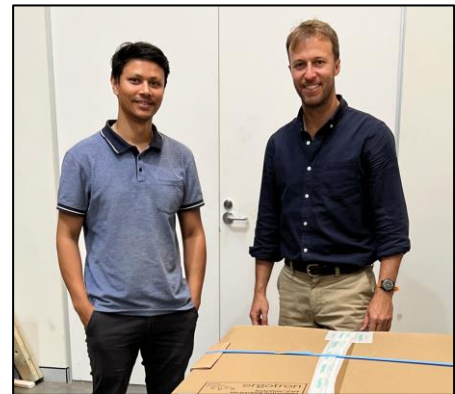
   Call the customer support team at Visionflex to book your training at 02 8914 4000.



12. **Congratulations**

   The support team at Visionflex looks forward to working with you on the implementation of this new technology.



For more information or assistance with your cart assembly, please contact the support team by email at support@visionflex.com.au or by phone at 02 8914 4000.